

# MAINTENANCE & CARE MANUAL

Handcrafted to European Standards



ZIMBO'S  
FLOORING SOLUTIONS



LOBACARE®

# CLEANING & CARE FOR OILED FLOORS

We recommend that you clean your Zimbo's oiled wooden floor once a week with water and Loba Cleaner. Only dry clean the floor (vacuum) the floor on the other days. Daily cleaning with water and soap is not advisable.

Use a maximum of 25ml of Loba cleaner (WaxCleaner, ParkettSoap or Cleaner) per 5 litres of water (i.e. per 5-litre bucket). We prefer not to bring the water to the surface directly, and using a spray bottle such as Loba Clean Fix is recommended, or any other spray bottle purchased from your local store. Alternatively, ensure that the cloth for cleaning the floor is damp rather than wet.

Please note that too much water damages the floor.

## CLEANING

- A newly oiled floor should only be dry cleaned during the first week after installation. Do not bring water to the surface as the oil needs to cure.
- Preferably use two buckets of water for mopping the floor. One bucket contains the soap and tepid water, the other clean cold water (in which any dirt will be collected).
- Use as little water as possible when cleaning the floor. Do not leave water behind on the floor.
- Make sure adequate ventilation is available during drying.
- We recommend using Loba Cleaner (Parkett) or Carefix weekly, however, for oiled floors, we strongly recommend the use of Loba WaxCleaner every 6 to 8 weeks. This product leaves a thin residue of wax on the floor, which protects the oiled surface, and gives the floor a gentle lustre over time.
- Alternatively, use our ParkettRefresh for oiled floors which clean and cares for the floor at the same time.
- It is not recommended to use other cleaning products other than Loba on your Zimbo's oiled floor, as this affects the guarantee. Many of the domestic cleaning products sold in supermarkets are strongly alkaline or acidic which will damage your oiled floor.

## MAINTENANCE

We recommend an application of Loba ParkettOil once every 12 – 24 months on your oiled floor. The ParkettOil is a maintenance oil, which can be applied using either a cloth of a buffing machine (using a brown pad).

Zimbo's Flooring Solutions can do this for you on an annual basis at additional cost as an additional service.



# CLEANING & CARE FOR VARNISHED FLOORS

We recommend that you clean your Zimbo's varnished wooden floor once a week with water and Loba Cleaner. Only dry clean the floor (vacuum) the floor on the other days. Daily cleaning with water and soap is not advisable.

Use a maximum of 25ml of Loba cleaner (ParkettCleaner) per 5 litres of water (i.e. per 5-litre bucket). We prefer not to bring the water to the surface directly, and using a spray bottle such as Loba CleanFix is recommended, or any other spray bottle purchased from your local store. Alternatively, ensure that the cloth for cleaning the floor is damp rather than wet.

Please note that too much water damages the floor.

## CLEANING

- A newly varnished floor should only be dry cleaned during the first week after installation. Do not bring water to the surface as the varnish needs to cure.
- Preferably use two buckets of water for mopping the floor. One bucket contains the soap and tepid water, the other clean cold water (in which any dirt will be collected).
- Use as little water as possible when cleaning the floor. Do not leave water behind on the floor.
- Make sure adequate ventilation is available during drying.
- We recommend using Loba Cleaner (Parkett) or CareFix weekly. Alternatively use our ParkettRefresh for varnished floors, which cleans and cares for the floor at the same time.
- It is not recommended to use other cleaning products other than Loba on your Zimbos varnished floor, as this affects the guarantee.
- Many of the domestic cleaning products sold in supermarkets are strongly alkaline or acidic which will damage the varnished surface.

## MAINTENANCE

We recommend an application of Loba FloorCare or FloorCare Matt once every 12 months on your varnished floor. This product provides a protective film on the surface of the varnish, and also reduces unsightly scratches. The Loba FloorCare and FloorCare Matt is a maintenance product which can be applied using either a cloth or a buffing machine (using a brown pad).

Zimbo's Flooring Solutions can do this for you on an annual basis at additional cost as an additional service.



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## OTHER ADVICE

- Install furniture protectors underneath all movable objects on the floor such as furniture, beds, tables etc. This will reduce scratching and damage to the floor surface.
- Install walk in mats at the entrance to the house to trap the dirt prior to it being walked onto the floor. Remember dirt under foot will damage and scratch the surface.
- Pets living in the house can be hazardous to your wooden floor. Dog urine and vomit are both highly acidic and will damage the surface of both oils and varnished floors. In addition dogs with nails will also damage the surface if they constantly run and or behave in a boisterous fashion. Cutting the dogs nails regularly will help reduce this.
- The African sun is extremely strong. If you have areas that get a lot of sunlight, you are likely to experience fading in these areas over time. The surface of a wooden floor in direct sunlight can reach temperatures of over 50 degrees. Installing UV protection to the glass, shutters and possibly keeping curtains closed will be of assistance in this regard.
- Once again be VERY careful of using any other product on your floor for cleaning and maintenance. Local products are often either acidic or alkaline, and these will damage the surface. Vinegar is NOT an acceptable cleaning product and will damage the floor surface over time.
- If you run air conditioning or under floor heating for considerable periods of time, consider the purchase of humidifiers for affected rooms. This will prevent your wooden floor from drying out excessively and will prevent cracking of the surface. Both underfloor heating and air conditioning pull almost all the moisture out of the wood, which results in the cells of the wood collapsing.

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